

Pharos Remote

To get into the control panel for PHAROS, use the following steps:

1. Go to the **Start Menu** and select **PHAROS Remote**.
2. Logon with the current password.
3. Once PHAROS Remote opens, click on the box next to "**Print Servers**", then on the box next to **Pharaoh**, and finally on the box next to **Printers**.
Note: Our printers are PER860C (color), PERP1 & PERP2.
4. To move or delete a print job, go to the **Jobs** menu and select **move job** or **delete job**.

Note: When moving a print job, make sure you send it to a printer of the same type (ie. Color to color, Black & white to Black & white) – otherwise the print job will be messed up.

Note₂: If you end up needing to delete a print job, you can call the signature card office to refund the patron's money. (2-3866)

Color Copier Questions

Eliminating Line Stripes

1. Scroll down to **SUPPORT** – click **OK**
2. Scroll to **IMPROVE PRINT QUALITY** – click **OK**
3. Scroll to **ELIMINATE LIGHT STRIPES** – click **OK**

Note: The printer will print two test pages after about five minutes of cleaning. **This should be done once a week!**